

City of Portland  
Health & Human Services Department  
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

	April 2012	April 2013
ADOLESCENTS	15 Individuals	16 Individuals
ADULTS	267 Individuals	301 Individuals
FAMILIES	62 Individuals Average 24 Families	126 Individuals Average 49 families
Total	344 Individuals	<b>443 Individuals</b>

30 Days in the Month of April

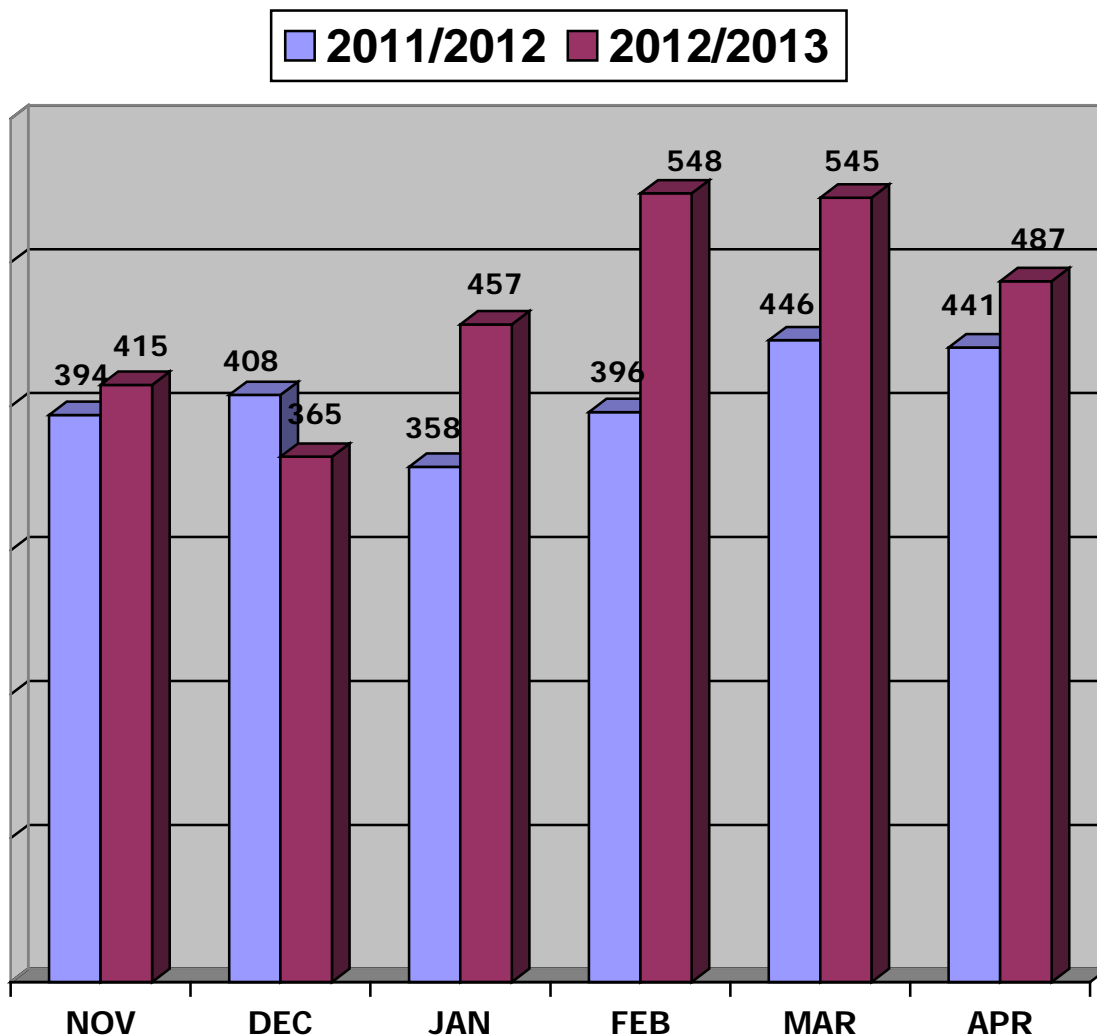
This information is also posted on the City of Portland's website each month.

To view this information, please go to

<http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:  
City of Portland  
Health & Human Services Department  
Social Services Division

APRIL 2013  
 ADOLESCENT BEDS USED  
 PREBLE STREET JOE KREISLER TEEN SHELTER\*



	Nov	Dec	Jan	Feb	Mar	Apr
'11/'12	394	408	358	396	446	441
'12/'13	415	365	457	548	545	487
Percent	5%	-11%	28%	38%	22%	10%

PREBLE STREET  
 Joe Kreisler Teen Shelter\*      24 Beds  
 (Opened 1/6/2013)

**UNDUPLICATED YOUTH:** **38**  
**TOTAL NEW INTAKES:** **7**  
**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME** **4**  
 (\*BASED ON SELF-REPORTING)  
 TOTAL YOUTH TURNED AWAY DUE TO REACHING CAPACITY 6

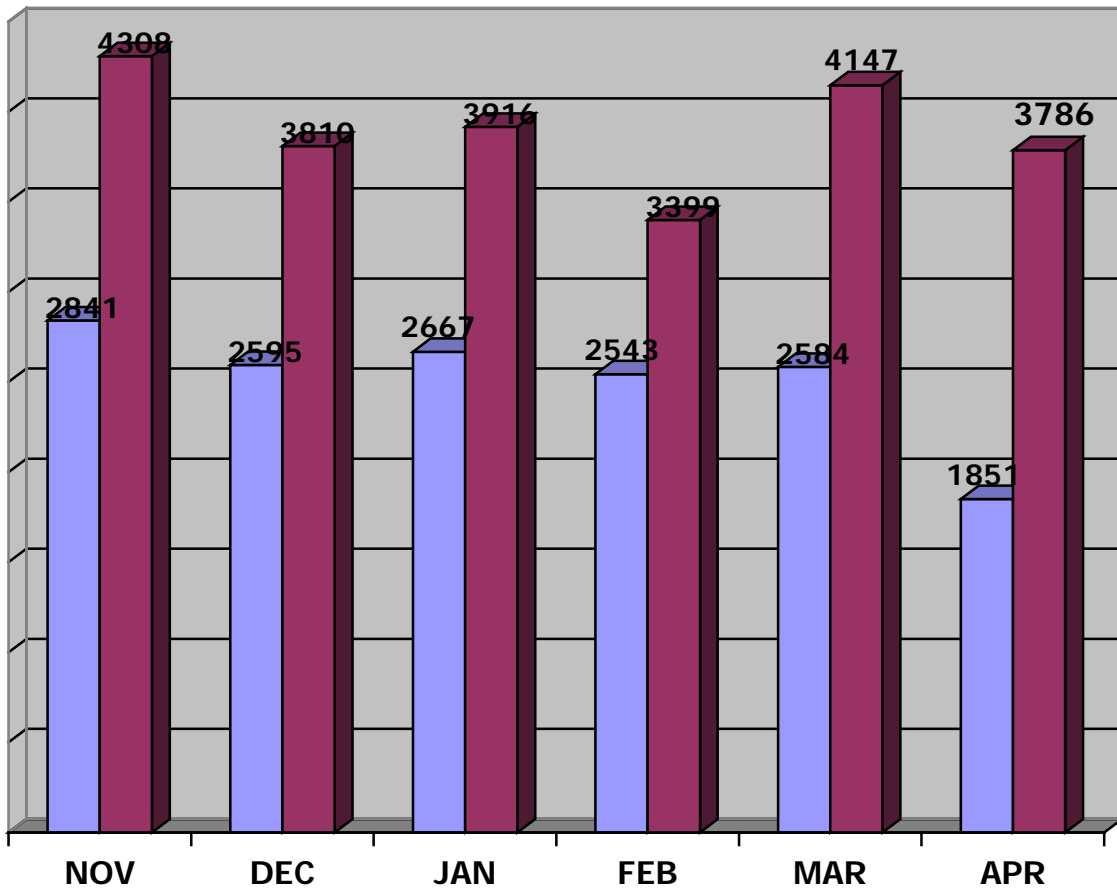
APRIL 2013  
 ADOLESCENT SHELTER STATISTICS  
 PREBLE STREET LIGHT HOUSE SHELTER

Day of Month	Preble Street	Beds Available
	24*	24*
1	16	8
2	15	9
3	15	9
4	18	6
5	15	9
6	17	7
7	16	8
8	16	8
9	17	7
10	16	8
11	13	11
12	16	8
13	15	9
14	18	6
15	18	6
16	19	5
17	18	6
18	14	10
19	15	9
20	17	7
21	18	6
22	18	6
23	19	5
24	14	10
25	15	9
26	13	11
27	16	8
28	16	8
29	19	5
30	15	9
Totals	487	233
Ave/Night	16	8

\*The Lighthouse Shelter closed & The Joe Kreisler Teen Shelter opened on 1/6/2013

APRIL 2013  
FAMILY BEDS USED

2011/2012 2012/2013



	Nov	Dec	Jan	Feb	Mar	Apr
'11/'12	2841	2595	2667	2543	2584	1851
'12/13	4308	3810	3916	3399	4147	3786
Percent	52%	47%	47%	34%	60%	105%

HEALTH & HUMAN SERVICES DEPARTMENT  
SOCIAL SERVICES DIVISION  
Family Shelter 94 Beds  
FAMILY CRISIS SHELTER 16 Beds  
STEP UP FAMILY RESOURCES 12 Beds  
EMERGENCY SHELTER 0 Beds  
General Assistance

APRIL 2013  
FAMILY SHELTER STATISTICS

Day of Month	City* (# Families)	City Used	Family Crisis	Step Up	GA Hotels	Beds Used Per Night
	24	94	16	12		
1	32	98	15	12	10	135
2	31	104	15	12	2	133
3	30	104	13	12	0	129
4	30	104	13	12	0	129
5	28	99	13	12	0	124
6	30	103	14	12	5	134
7	31	105	14	12	5	136
8	30	100	14	12	5	131
9	29	100	14	12	0	126
10	29	100	14	12	0	126
11	28	95	14	12	0	121
12	30	101	13	12	0	126
13	31	107	12	12	0	131
14	31	107	12	12	0	131
15	32	107	12	12	3	134
16	32	107	16	12	3	138
17	31	104	16	12	0	132
18	32	104	16	12	4	136
19	33	108	16	12	4	140
20	33	108	16	12	4	140
21	33	108	16	12	4	140
22	32	108	16	12	0	136
23	30	103	16	12	0	131
24	30	103	16	12	0	131
25	29	101	12	12	0	125
26	27	95	13	14	0	122
27	27	95	13	14	0	122
28	28	100	13	14	0	127
29	28	98	14	14	0	126
30	29	101	14	14	0	129
Totals	906	3077	425	370	49	3786
Ave/Night	30	103	14	12	4	126

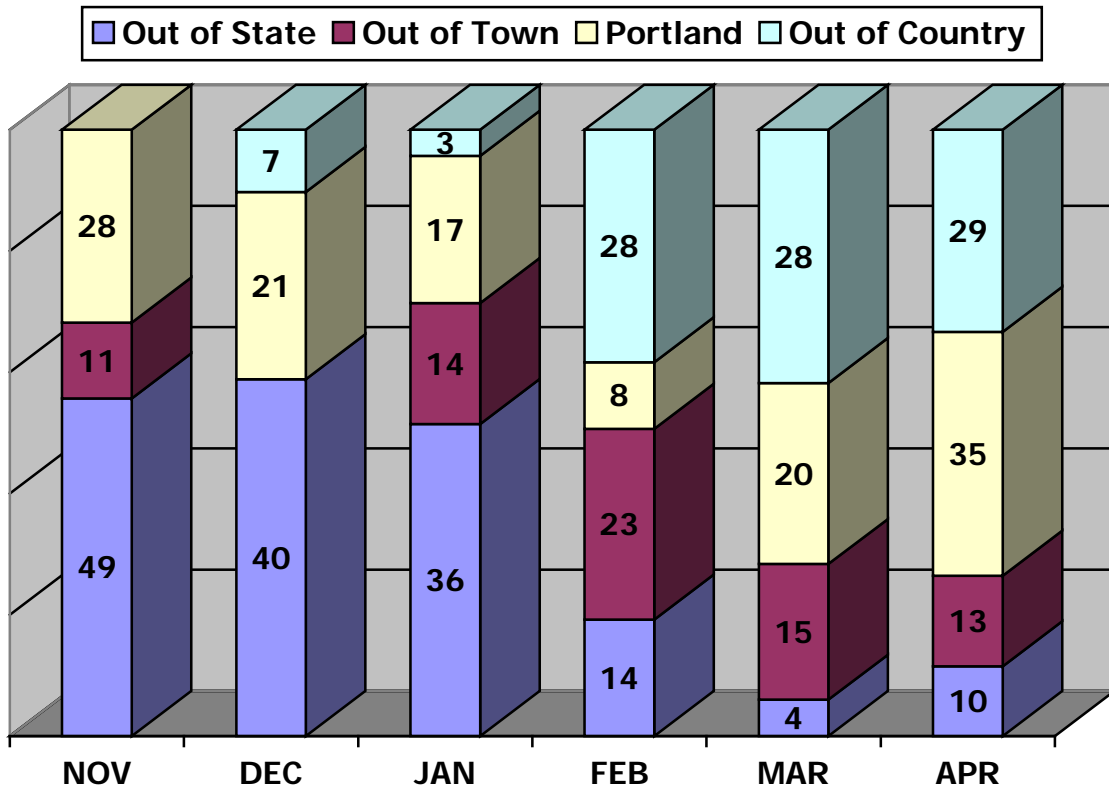
CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Family Shelter

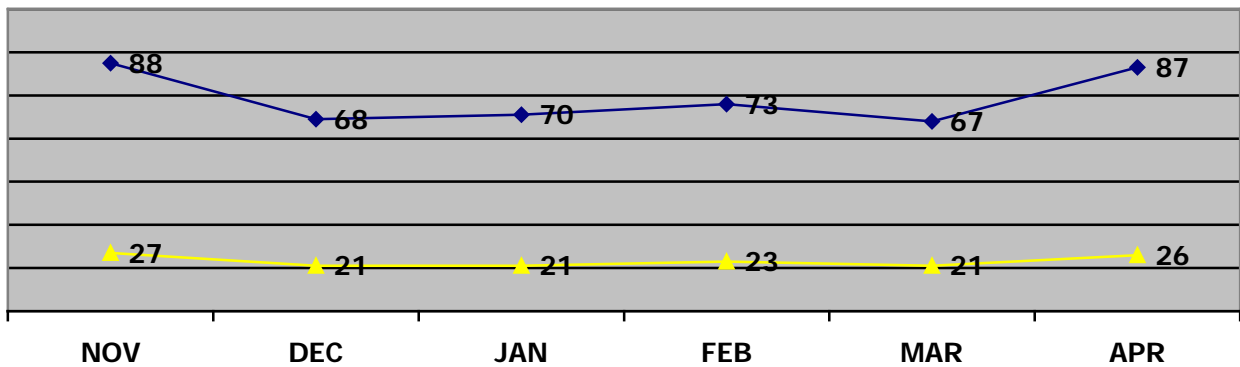
APRIL 2013

Intake Statistics

Total Number of Individuals



Families Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND  
Health & Human Services Department  
Social Services Division  
**Family Shelter**  
INDIVIDUALS

APRIL 2013

MAINE TOWNS

	Families / Individuals
Biddeford	1 / 5
Cape Elizabeth	1 / 2
Gorham	1 / 2
Norway	1 / 2
Yarmouth	1 / 2

OUT-OF-STATE

	Families / Individuals
Georgia	1 / 2
Massachusetts	1 / 5
New Hampshire	1 / 3

OUT-OF-COUNTRY

	Families / Individuals
Angola	2 / 9
Burundi	3 / 12
Congo	1 / 8

Out-of-Country **6** Families for a total of **29** individuals

Maine Towns **5** Families for a total of **13** individuals

Out-of-State **3** Families for a total of **10** individuals

Portland **6** families for a total of **20** individuals

***TOTAL INTAKES: 26***  
*families for a total of 87 individuals*

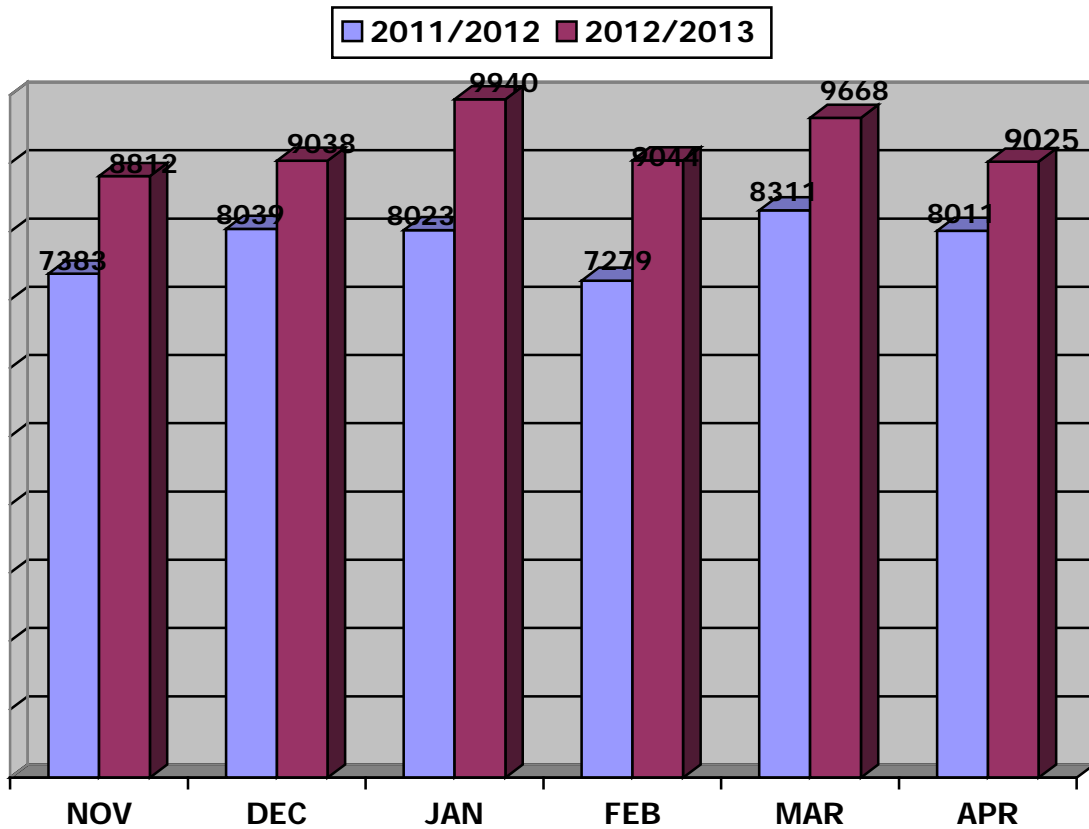
**TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients) 56 Families / 178 Individuals**

**TOTAL NUMBER OF CLIENTS PLACED IN HOUSING 16 Families /53 Individuals**

**\*EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME (\*BASED ON SELF-REPORTING) 12 Families / 49 Individuals**

**\*Refugees experiencing homelessness for the 1<sup>st</sup> time 7 Families / 31 Individuals**

# APRIL 2013 ADULT SHELTER STATISTICS



	NOV	DEC	JAN	FEB	MAR	APR
	Nov	Dec	Jan	Feb	Mar	Apr
'11/'12	7383	8039	8023	7279	8311	8011
'12/'13	8812	9038	9940	9044	9668	9025
Percent	19%	12%	24%	24%	16%	13%

**MILESTONE FOUNDATION**

Substance Abuse Shelter                      41 Beds

**HEALTH & HUMAN SERVICES DEPARTMENT**

**SOCIAL SERVICES DIVISION**

Oxford Street Shelter                      154 Beds

**FLORENCE HOUSE**

Women's Shelter                              25 Beds

**COMMUNITY OVERFLOW**

Preble Street Resource Center              75 Beds

**GA OVERFLOW**

22 Beds



## APRIL 2013 ADULT SHELTER STATISTICS

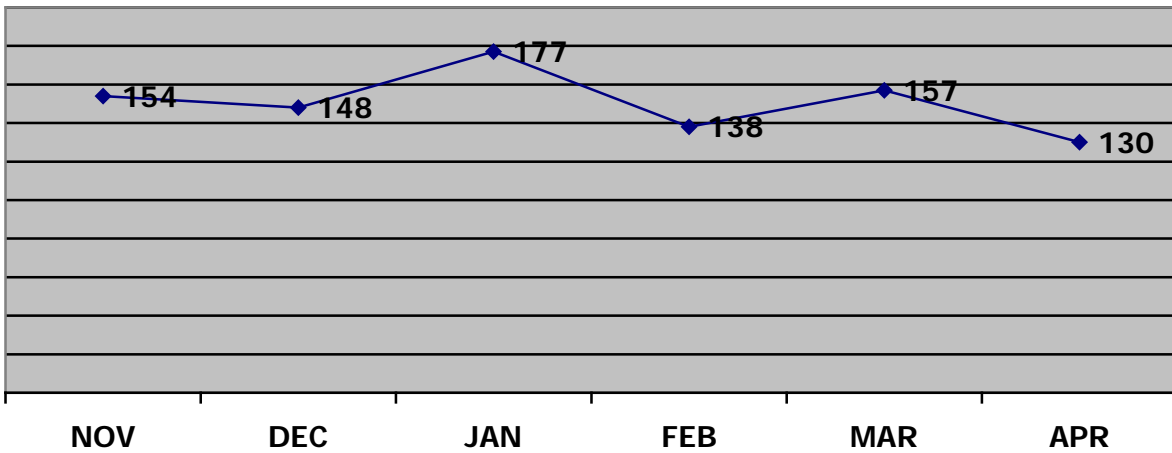
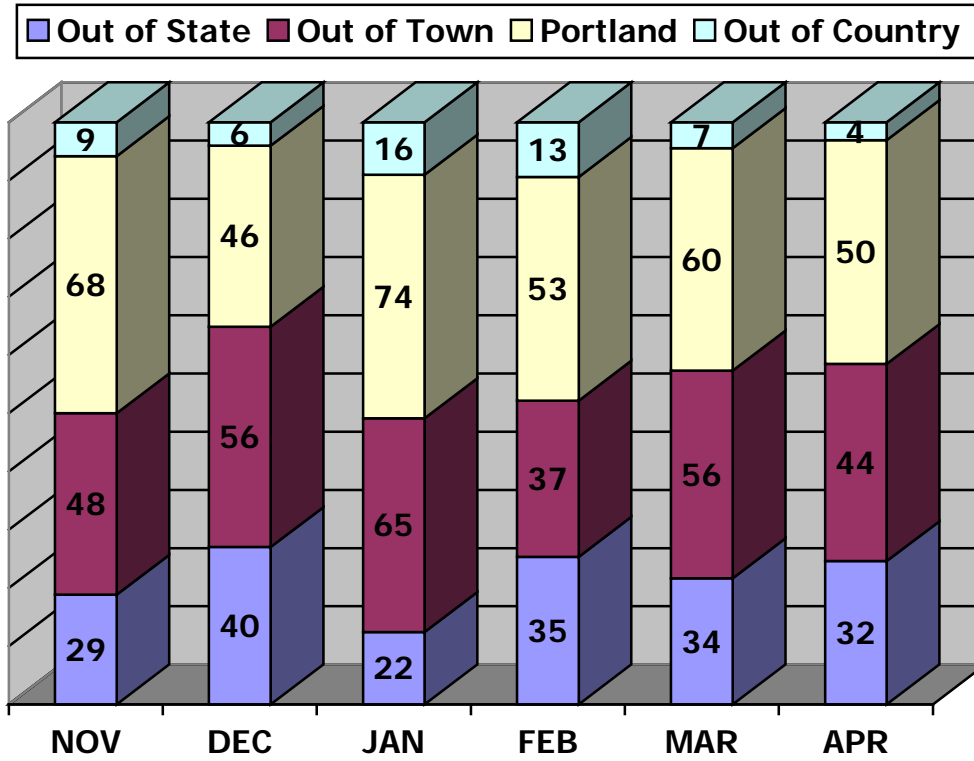
Day of Month	Milestone	Oxford St Men	Oxford St Women	FH Women's Shelter	PS *Overflow	GA Overflow	Beds Used Per Night
	41	154	154	25	75	25	
1	45	113	28	24	74	16	300
2	44	112	29	28	75	17	305
3	46	107	27	23	73	0	276
4	37	110	31	27	75	0	280
5	38	107	40	26	75	0	286
6	39	112	34	26	67	0	278
7	39	112	33	27	75	0	286
8	38	118	37	27	75	17	312
9	41	108	36	29	75	14	303
10	47	106	35	27	75	12	302
11	42	114	37	28	75	17	313
12	42	107	40	29	74	15	307
13	41	108	36	29	75	0	289
14	45	114	36	29	75	0	299
15	45	117	35	28	75	17	317
16	43	112	34	28	75	15	307
17	40	106	36	26	75	18	301
18	40	107	38	27	75	17	304
19	45	101	38	28	74	8	294
20	37	109	32	28	73	16	295
21	35	115	37	29	75	17	308
22	43	122	38	27	75	17	322
23	42	119	41	29	75	17	323
24	40	106	35	29	75	17	302
25	44	115	30	29	75	17	310
26	44	107	28	29	75	16	299
27	41	106	31	29	75	0	282
28	49	105	30	29	75	14	302
29	40	115	38	29	75	17	314
30	44	106	39	29	74	17	309
TOTAL	1256	3316	1039	832	2234	348	9025
Ave/Night	42	111	35	28	74	12	301

On January 20<sup>th</sup>, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter. Men's Overflow began on January 20<sup>th</sup>, 2011 is located at The Preble Street Resource Center.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division

Oxford Street Shelter

APRIL 2013  
 Intake Statistics



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

\* January 20<sup>th</sup>, 2011 women began being served at Oxford Street as a means of overflow for the Women's Shelter and are included in Oxford Street's Intake Statistics.

CITY OF PORTLAND  
 Health & Human Services Department  
 Social Services Division  
**Oxford Street Shelter**

APRIL 2013

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Auburn	1	Alabama	1	Angola	2
Bangor	3	California	3	Burundi	1
Benedicta	1	Connecticut	2	Congo	1
Biddeford	1	Florida	1		
Bremen	1	Illinois	3		
Bristol	1	Indiana	1		
Falmouth	2	Massachusetts	5		
Gorham	2	Michigan	1		
Jay	1	Nevada	1		
Lebanon	1	New Hampshire	1		
Lewiston	8	New Jersey	1		
Limington	1	New York	7		
Lincolnton	1	Pennsylvania	1		
Old Orchard Beach	1	South Carolina	1		
Peaks Island	1	Tennessee	1		
Saco	1	Texas	2		
Sanford	2				
South Portland	4				
Steep Falls	1				
Westbrook	6				
Windham	3				
Yarmouth	1				
				Out-Of-Country	4
Maine Towns	44	Out-of-State	32	Portland	50
				<b>TOTAL INTAKES</b>	<b>130</b>

<u><b>MEN &amp; WOMEN'S OVERFLOW</b></u>	<b>MEN</b>	<b>WOMEN</b>	<b>TOTAL</b>
<b>TOTAL NUMBER SERVED (Unduplicated Clients)</b>	<b>457</b>	<b>100</b>	<b>557</b>
<b>INTAKES</b>	<b>101</b>	<b>29</b>	<b>130</b>
<b>TOTAL NUMBER OF CLIENTS PLACED IN HOUSING</b>	<b>45</b>	<b>16*</b>	<b>61</b>
<b>TOTAL NUMBER OF CLIENTS THAT RETURNED</b>	<b>2</b>	<b>1</b>	<b>3</b>
<b>TOTAL NUMBER OF CLIENTS PLACED AT THE YMCA</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>* INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME</b>	<b>18</b>	<b>5</b>	<b>23</b>
(*BASED ON SELF-REPORTING)			

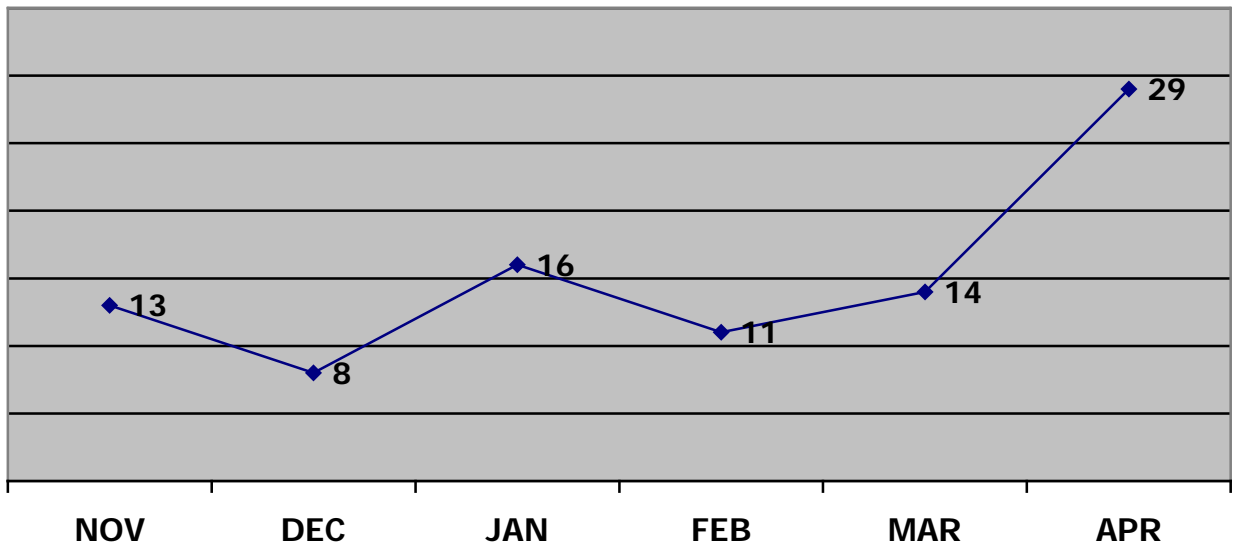
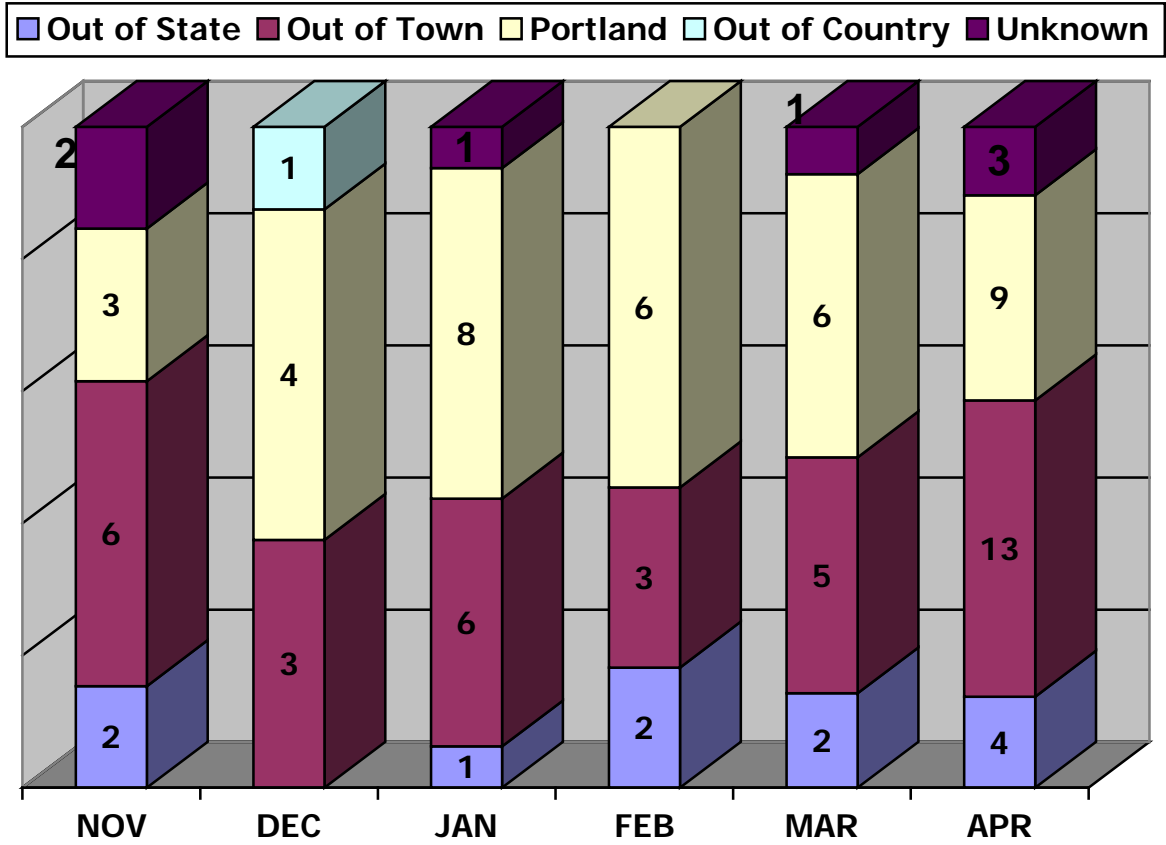
\*Housing placements may be duplicated between Oxford Street and Florence House for women

# FLORENCE HOUSE

## Women's Shelter

APRIL 2013

Intake Statistics



FLORENCE HOUSE

Women's Shelter

APRIL 2013

Intake Statistics

MAINE TOWNS

Biddeford	1
Brunswick	1
Lebanon	1
Lewiston	1
Raymond	1
Rockland	1
Saco	1
Sanford	1
South Portland	1
Westbrook	3
York	1

OUT-OF-STATE

California	1
Massachusetts	1
Pennsylvania	1
Tennessee	1

OUT-OF-COUNTRY

Out-of-Country	0
Unknown	3

Maine Towns 13

Out-of-State 4

Portland 9

TOTAL INTAKES: 29

**TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 64**

**TOTAL NUMBER OF WOMEN PLACED IN HOUSING 4\***

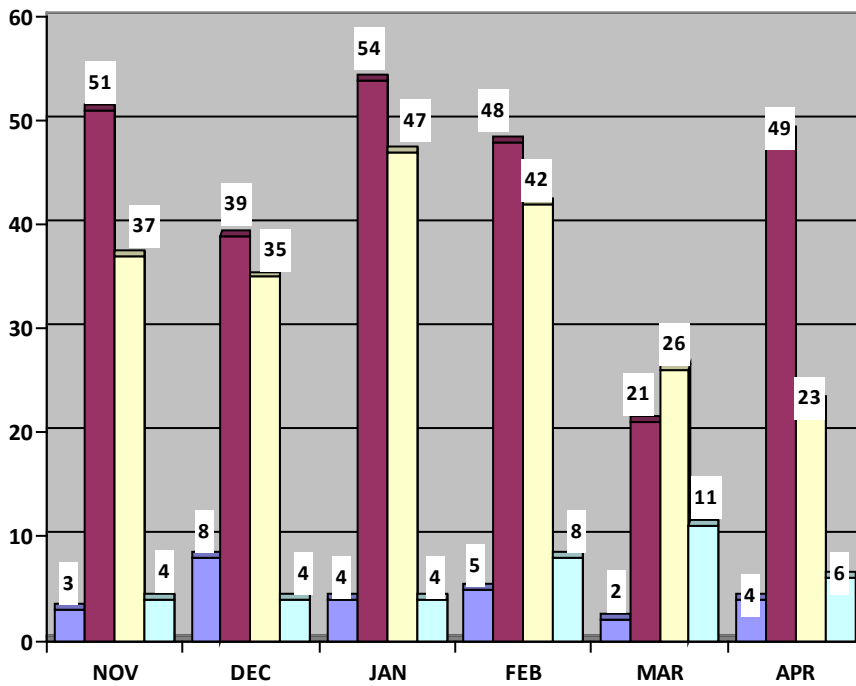
**TOTAL NUMBER OF WOMEN THAT RETURNED 1**

**\*INTAKES EXPERIENCING HOMELESSNESS FOR THE 1<sup>ST</sup> TIME 6**  
**(\*BASED ON SELF-REPORTING)**

\*Housing placements may be duplicated between Oxford Street and Florence House for women

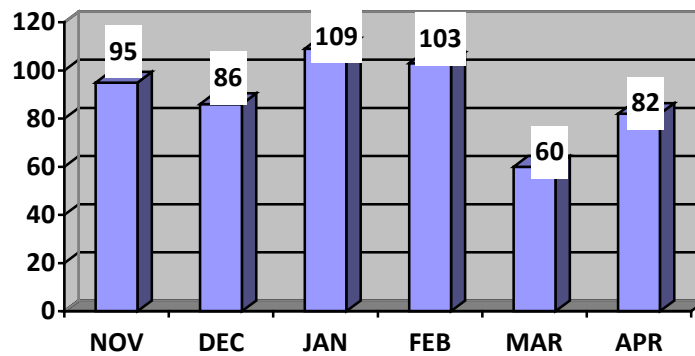
# APRIL 2013 1<sup>st</sup> TIME HOMELESSNESS STATISTICS (BASED ON SELF-REPORTING)

■ Joe Kreisler Teen Shelter   
 ■ Family Shelter   
 ■ Oxford Street   
 ■ Florence House



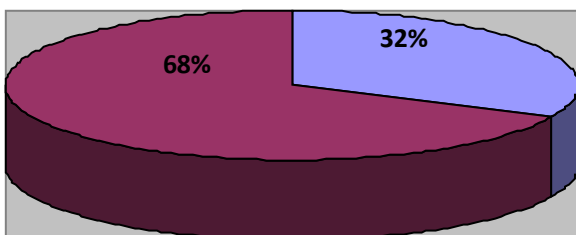
	Apr.	% of Total Intakes
Joe Kreisler	4	57%
Family Shelter	49	56%
Oxford Street	23	18%
Women's Shelter	6	21%

■ 1<sup>st</sup> Time Homeless all shelters reporting\*



## APRIL 2013 - Percentage of Intakes for All Shelters Reporting\*

■ 1<sup>st</sup> Time Homeless Intakes   
 ■ All Other Intakes



**Total Intakes:** 253  
**1<sup>st</sup> Time Homelessness:** 82 or 32% of all intakes  
**All other intakes:** 253 or 68% of all intakes

(All other intakes = reported not 1<sup>st</sup> time homeless, or unknown)

*\*\*Shelters reporting" includes: the Joe Kreisler Teen Shelter, Family Shelter, Oxford Street Shelter, and the Women's Shelter*

**OXFORD STREET SHELTER, OVERFLOW SHELTER,  
& WARMING CENTER STATISTICS**

APRIL 2013

Day of Month	Warming Center High	Warming Center All Night*	OSS TOTAL	PSRC Overflow	GA Overflow	Total Beds Used Per Night
1	0	0	141	74	16	231
2	0	0	141	75	17	233
3	0	0	134	73	0	207
4	0	0	141	75	0	216
5	0	0	147	75	0	222
6	0	0	146	67	0	213
7	0	0	145	75	0	220
8	0	0	155	75	17	247
9	0	0	144	75	14	233
10	0	0	141	75	12	228
11	0	0	151	75	17	243
12	0	0	147	74	15	236
13	0	0	144	75	0	219
14	0	0	150	75	0	225
15	0	0	152	75	17	244
16	0	0	146	75	15	236
17	0	0	142	75	18	235
18	0	0	145	75	17	237
19	0	0	139	74	8	221
20	0	0	141	73	16	230
21	0	0	152	75	17	244
22	17	4	160	75	17	256
23	15	1	160	75	17	253
24	3	0	141	75	17	233
25	0	0	145	75	17	237
26	0	0	135	75	16	226
27	0	0	137	75	0	212
28	0	0	135	75	14	224
29	12	4	153	75	17	249
30	0	0	145	74	17	236
Totals	47	9	4355	2234	348	6946
Ave/Night	2	3	145	74	12	232

\*The "Warming Center All Night" column depicts the number of people each night that stay in the Warming Center all night, they did not get a bed at Oxford Street or Community Overflow and did not opt to leave on their own accord.