

City of Portland
Health & Human Services Department
Social Services Division

PORTLAND HOMELESS SHELTERS

Total Number of Individuals Residing in Shelters per Night:

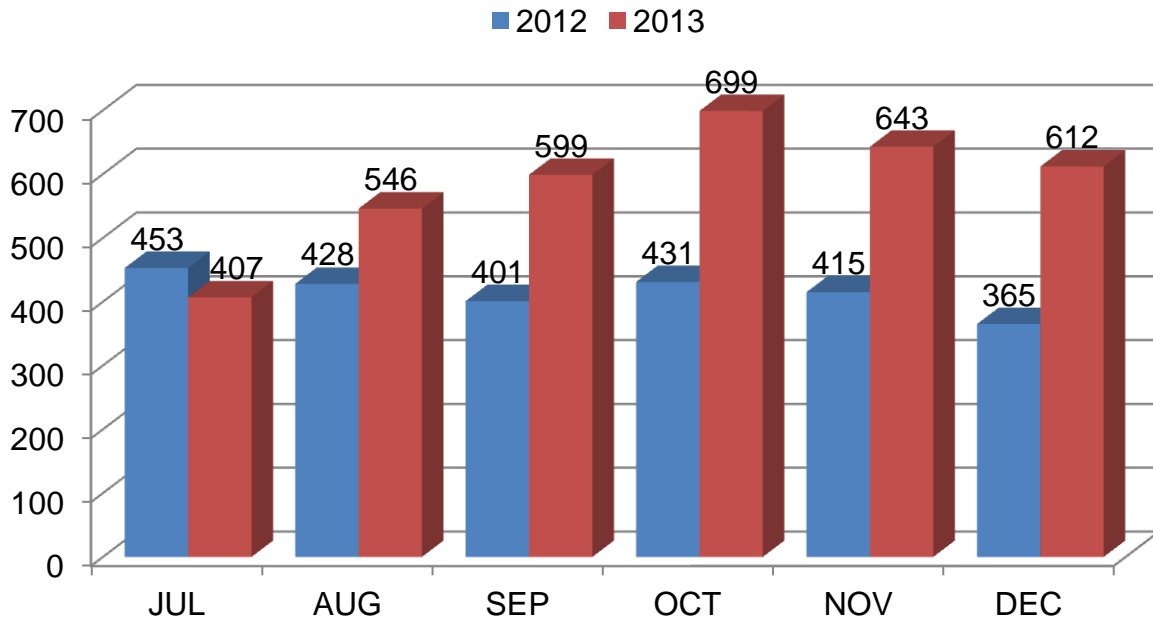
	December 2012	December 2013
ADOLESCENTS	12 Individuals	20 Individuals
FAMILIES	123 Individuals 40 Average Families	151 Individuals 50 Average Families
ADULTS	292 Individuals	274 Individuals
Total	427 Individuals	475 Individuals

31 Days in the Month of December

This information is also posted on the City of Portland's website each month.
To view this information, please go to <http://www.portlandmaine.gov/hhs/ssesac.asp>

Prepared by:
City of Portland
Health & Human Services Department
Social Services Division

PREBLE STREET JOE KREISLER TEEN SHELTER*
DECEMBER 2013
ADOLESCENT BEDS USED



	Jul	Aug	Sep	Oct	Nov	Dec
2012	453	428	401	431	415	365
2013	407	546	599	699	643	622
Percent	-10%	+28%	+49%	+62%	+55%	+70%

PREBLE STREET
Joe Kreisler Teen Shelter*
 (Opened 1/6/2013)

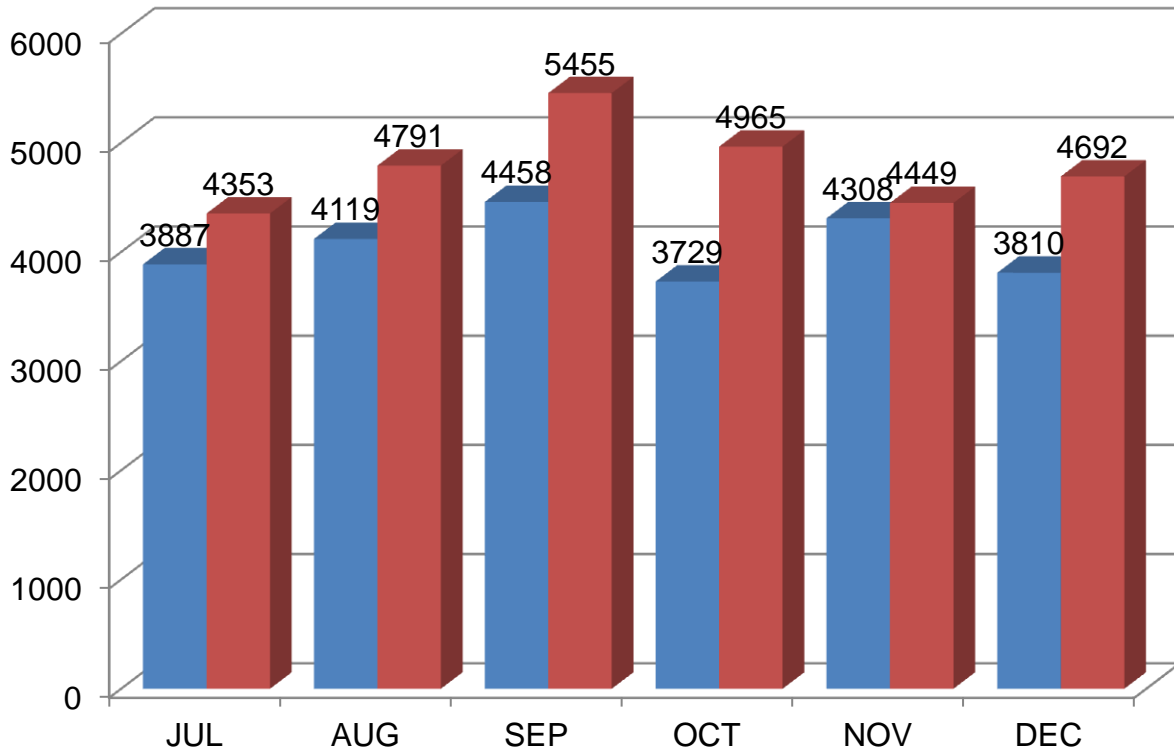
24 Beds

	Bed nights
Capacity	744
Month Total	622
Avg/Night	20
Highest Night	25
Lowest Night	10

UNDUPLICATED YOUTH:	50
TOTAL NEW INTAKES:	8
TOTAL HOUSING PLACEMENTS:	1
• TH PLACEMENTS	0
• PH PLACEMENTS	1
TOTAL RETURNS:	3
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME	4
(*BASED ON SELF-REPORTING)	
TOTAL YOUTH TURNED AWAY DUE TO REACHING CAPACITY	3

**PORTLAND, CITY-WIDE
DECEMBER 2013
FAMILY BEDS USED**

■ 2012 ■ 2013



	Jul	Aug	Sep	Oct	Nov	Dec
2012	3887	4119	4458	3729	4308	3810
2013	4353	4791	5455	4965	4449	4692
Percent	+16%	+28%	+22%	+33%	+3%	+23%

**FAMILY SHELTER
Hotels- Overflow**

**94 Beds
As-Needed**

FAMILY CRISIS SHELTER

16 Beds

STEPPING STONES

12 Beds

**PORTLAND, CITY-WIDE
DECEMBER 2013
FAMILY SHELTER STATISTICS**

	City* (# Families)	City Used	GA Hotels	Family Crisis	Stepping Stones	Beds Used Per Night
Capacity	24*	94		16	12	122+
Month Total	890	3209	553	477	453	4692
Avg/Night	29	104	18	15	15	151
Highest Night	33	117	37	16	17	176
Lowest Night	26	91	8	11	12	136

CITY OF PORTLAND FAMILY SHELTER

FAMILIES INDIVIDUALS

UNDUPLICATED FAMILIES/INDIVIDUALS:	62	217
TOTAL NEW INTAKES:	29	110
TOTAL HOUSING PLACEMENTS:	16	41
• TH PLACEMENTS	3	8
• PH PLACEMENTS	13	33
TOTAL RETURNS:	0	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	18	73

FAMILY CRISIS

FAMILIES INDIVIDUALS

UNDUPLICATED FAMILIES/INDIVIDUALS:	16	27
TOTAL NEW INTAKES:	6	11
TOTAL HOUSING PLACEMENTS:	2	6
• TH PLACEMENTS	1	1
• PH PLACEMENTS	1	5
TOTAL RETURNS:	1	1
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	5	7

STEPPING STONES

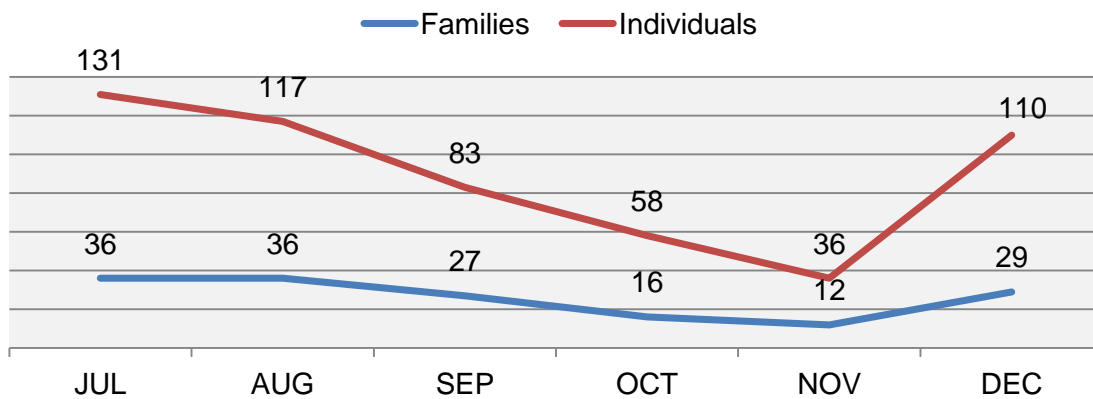
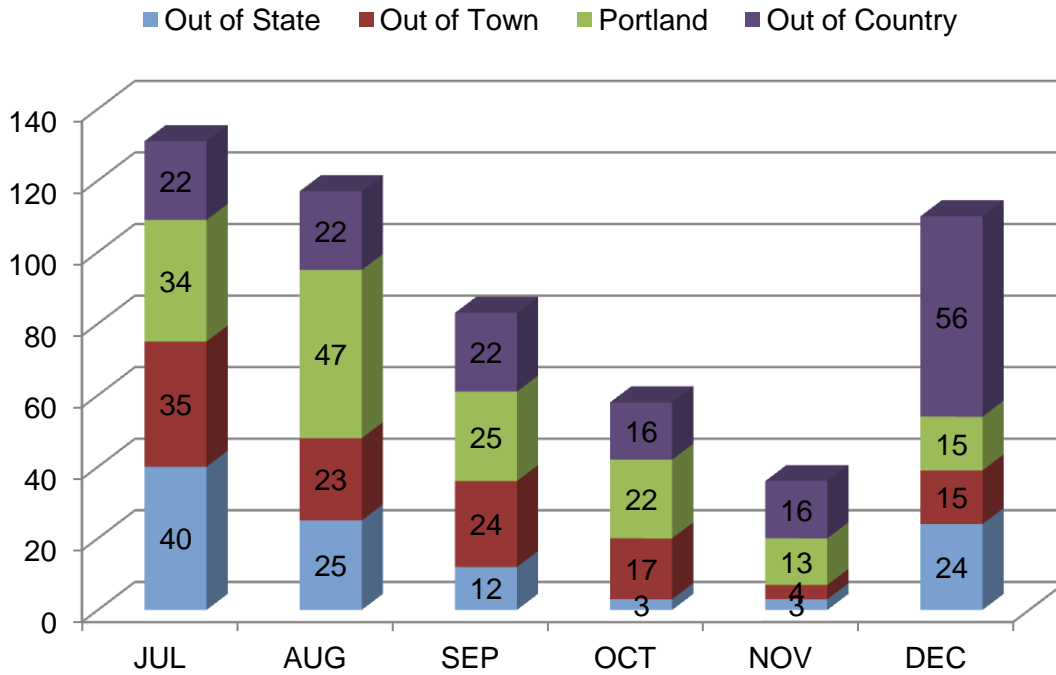
FAMILIES INDIVIDUALS

UNDUPLICATED FAMILIES/INDIVIDUALS:	10	22
TOTAL NEW INTAKES:	3	7
TOTAL HOUSING PLACEMENTS:	2	5
• TH PLACEMENTS	0	0
• PH PLACEMENTS	2	5
TOTAL RETURNS:	0	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	2	4

CITY OF PORTLAND
 HEALTH & HUMAN SERVICES DEPARTMENT
 SOCIAL SERVICES DIVISION

FAMILY SHELTER
 DECEMBER 2013
 INTAKE STATISTICS

Total Number of Individuals



Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

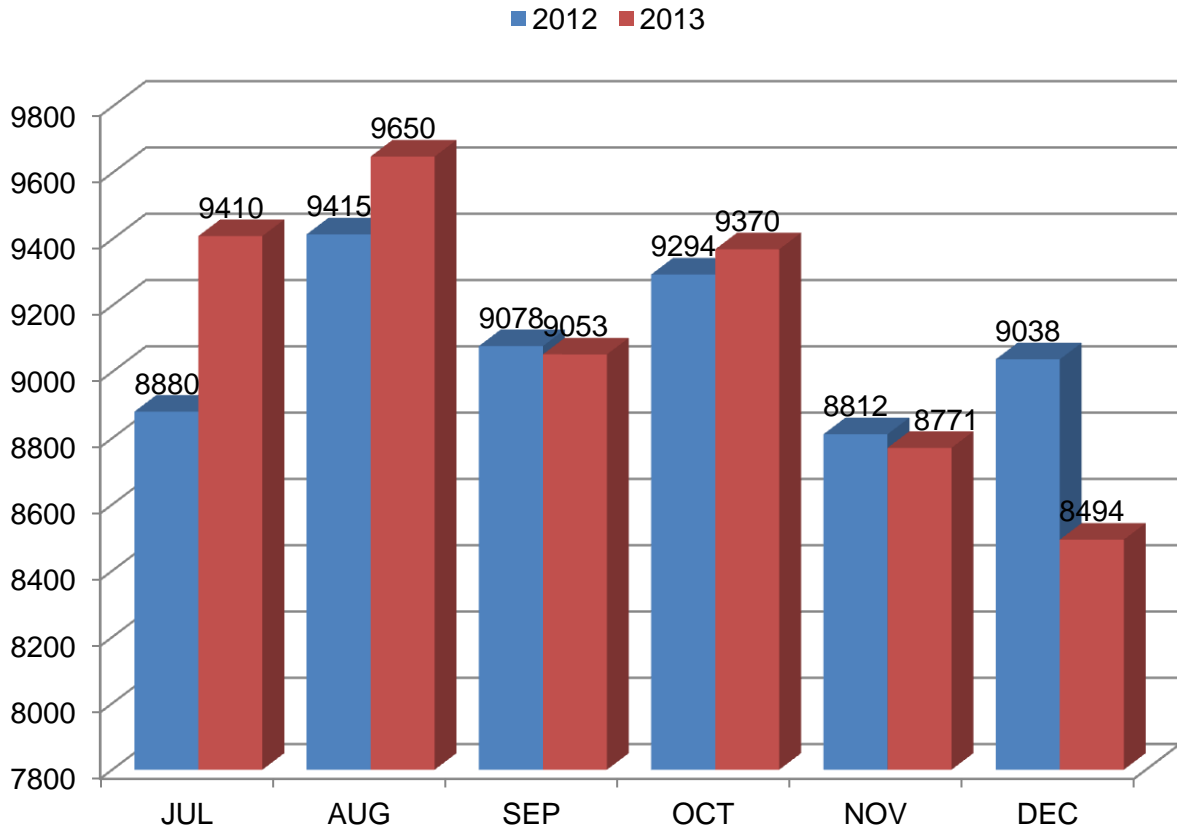
CITY OF PORTLAND
HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

**FAMILY SHELTER
DECEMBER 2013
INDIVIDUALS**

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Bridgton	10	North Carolina	10	Congo/Zaire	16
Lewiston	3	Connecticut	4	Angola	12
Brunswick	2	New York	4	South Africa	9
		Colorado	3	Ivory Coast	6
		Virginia	3	Burundi	5
				Djibouti	5
				Rwanda	3
				Out-of-Country	56
Maine Towns	15	Out-of-State	24	Portland Intakes	15
				TOTAL INTAKES	110

	FAMILIES	INDIVIDUALS
TOTAL NUMBER OF CLIENTS SERVED (Unduplicated Clients)	62	217
TOTAL NUMBER OF CLIENTS PLACED IN HOUSING	16	41
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	18	73
*Refugees experiencing homelessness for the 1 st time		

**PORTLAND, CITY-WIDE
DECEMBER 2013
ADULT SHELTER STATISTICS**



	Jul	Aug	Sep	Oct	Nov	Dec
2012	9410	9415	9078	9294	8812	9038
2013	8880	9650	9053	9370	8771	8494
Percent	-6%	+3%	-3%	+1%	-0.5%	-0.6%

MILESTONE FOUNDATION
Substance Abuse Shelter

41 Beds

HEALTH & HUMAN SERVICES DEPARTMENT—SOCIAL SERVICES DIVISION
Oxford Street Shelter

141 Beds

FLORENCE HOUSE
Women's Shelter
Safe Haven

25 Beds

13 Beds

COMMUNITY OVERFLOW
Preble Street Resource Center
GA Overflow

75 Beds

17 Beds

**PORTLAND, CITY-WIDE
DECEMBER 2013
ADULT SHELTER STATISTICS**

	Oxford St Men	Oxford St Women	PS Overflow	GA Overflow	FH Women's Shelter	FH Safe Haven	Milestone	Beds Used Per Night
Capacity	141	141	75	17	27	13	41	453
Month Total	1723	1400	2364	500	854	370	1283	8494
Avg/Night	101	45	76	16	28	12	41	274
Highest Night	108	53	87	18	30	13	48	285
Lowest Night	85	33	74	15	20	10	29	253

MILESTONE

UNDUPLICATED INDIVIDUALS:	131
TOTAL NEW INTAKES:	10
TOTAL RETURNS:	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	4

OXFORD STREET SHELTER & COMMUNITY OVERFLOW (MEN)

UNDUPLICATED INDIVIDUALS:	455
TOTAL NEW INTAKES:	120
TOTAL HOUSING PLACEMENTS:	27
• TH PLACEMENTS	6
• PH PLACEMENTS	21
TOTAL RETURNS:	2
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	26

OXFORD STREET SHELTER & COMMUNITY OVERFLOW (WOMEN)

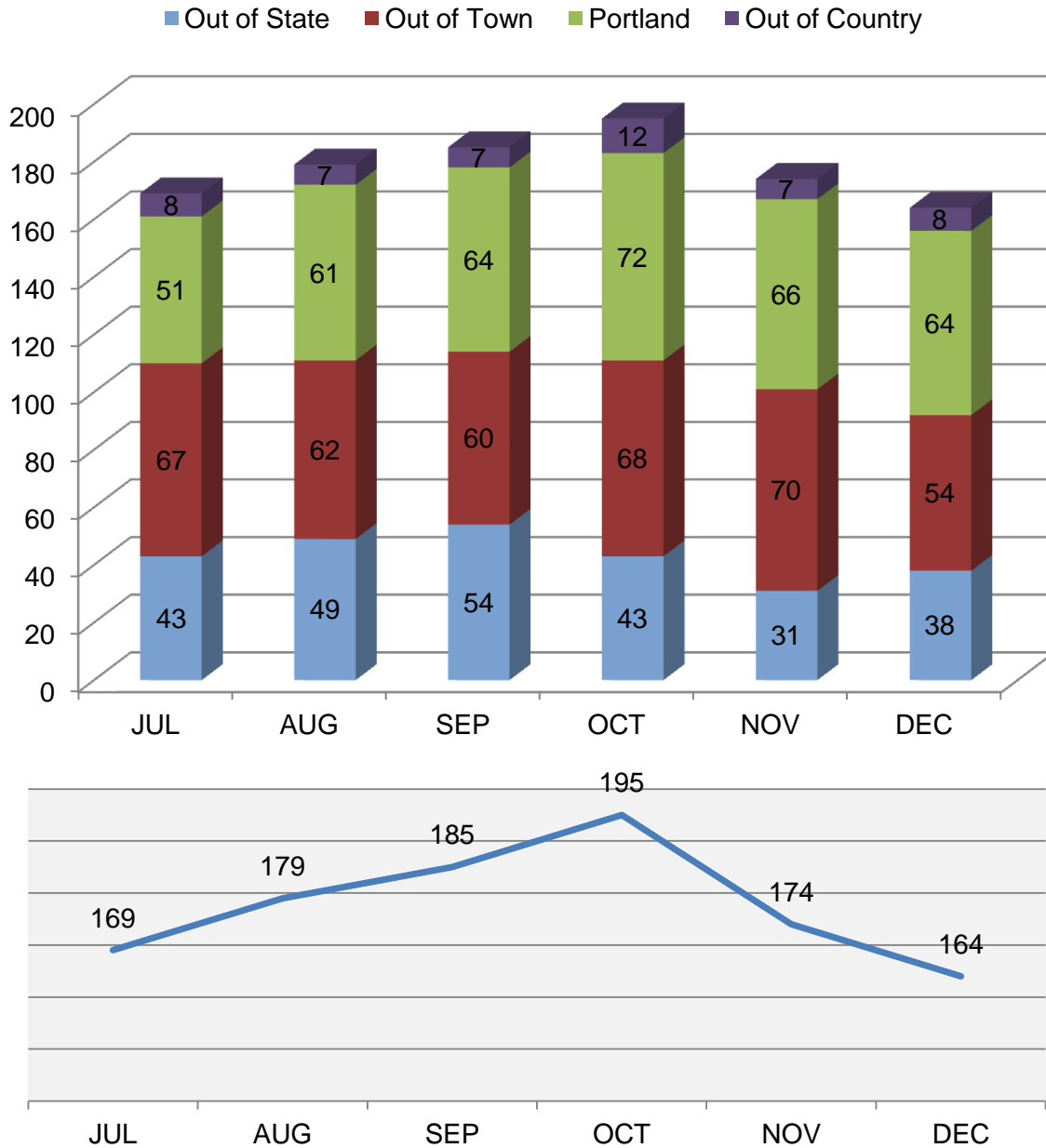
UNDUPLICATED INDIVIDUALS:	129
TOTAL NEW INTAKES:	42
TOTAL HOUSING PLACEMENTS:	0
• TH PLACEMENTS	0
• PH PLACEMENTS	0
TOTAL RETURNS:	0
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	6

FLORENCE HOUSE WOMEN'S SHELTER

UNDUPLICATED INDIVIDUALS:	51
TOTAL NEW INTAKES:	10
TOTAL HOUSING PLACEMENTS:	6
• TH PLACEMENTS	0
• PH PLACEMENTS	6
TOTAL RETURNS:	1
*EXPERIENCING HOMELESSNESS FOR THE 1ST TIME (*BASED ON SELF-REPORTING)	5

CITY OF PORTLAND
 HEALTH & HUMAN SERVICES DEPARTMENT
 SOCIAL SERVICES DIVISION

OXFORD STREET SHELTER
 DECEMBER 2013
 INTAKE STATISTICS



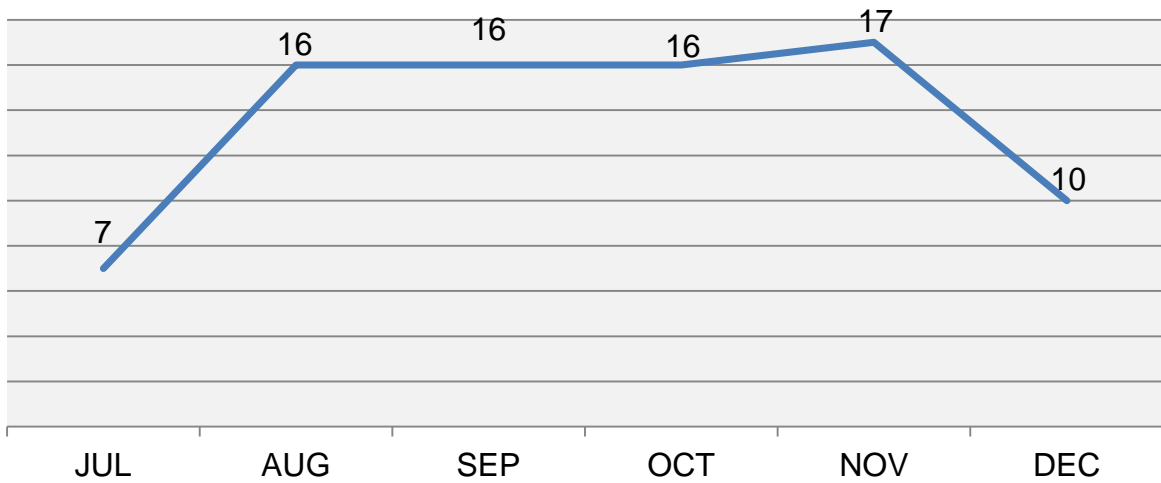
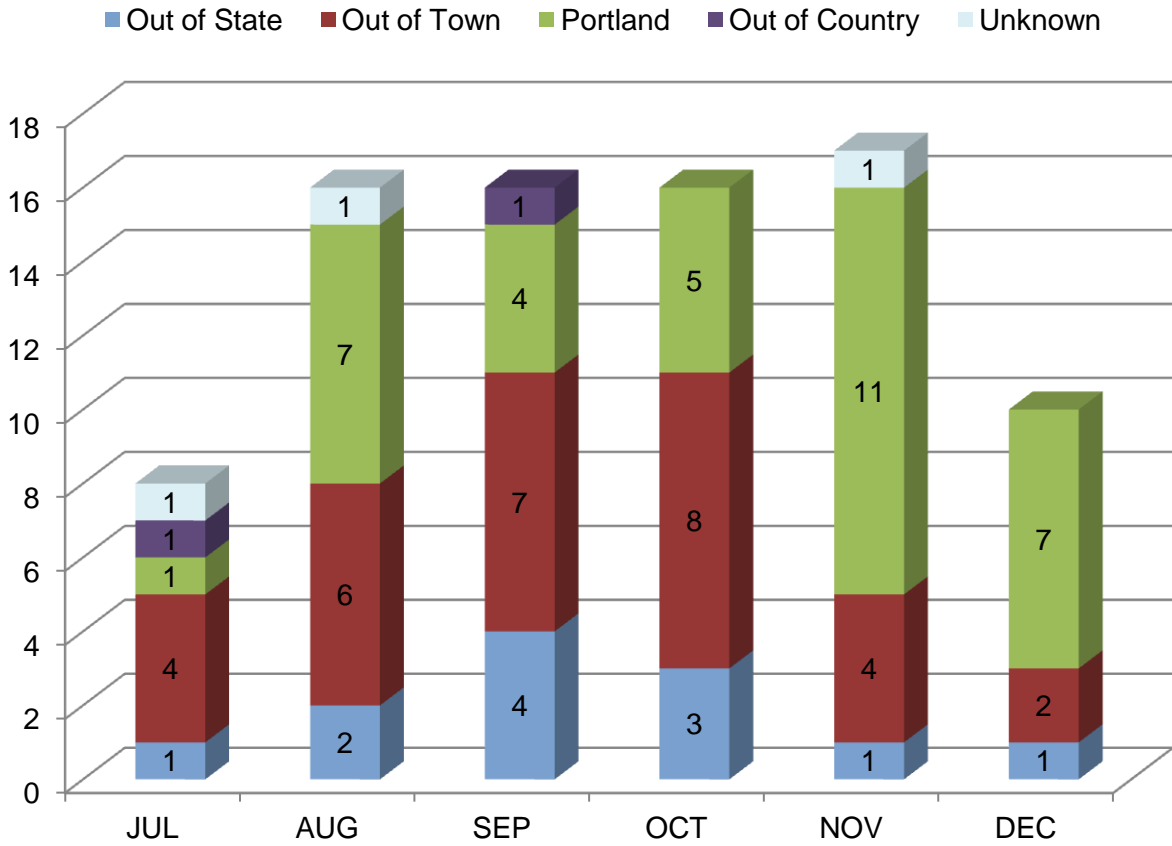
Intake statistic or new arrival is defined as an individual that has not stayed at the Shelter for a period of three (3) months/90-days or longer.

CITY OF PORTLAND
HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

OXFORD STREET SHELTER
DECEMBER 2013

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Biddeford	5	Massachusetts	10	Congo	3
Sanford	5	New York	7	Angola	1
South Portland	5	Georgia	4	Burundi	1
Westbrook	4	Connecticut	3	Rwanda	1
Bath	3	Arizona	2		
Old Orchard Beach	3	Virginia	2		
Augusta	2	Arkansas	1		
Bangor	2	Florida	1		
Gorham	2	Illinois	1		
Lewiston	2	Kentucky	1		
Alfred	1	Louisiana	1		
Brunswick	1	Maryland	1		
Casco	1	New Hampshire	1		
Freeport	1	Ohio	1		
Gray	1	South Carolina	1		
Harrison	1				
Holton	1				
Kingfield	1				
Lebanon	1				
Limington	1				
Mexico	1				
Norway	1				
Orono	1				
Peaks Island	1				
Presque Isle	1				
Saco	1				
Scarborough	1				
Springvale	1				
Standish	1				
Whitefield	1				
Windham	1				
				Out-of-Country	6
				Portland Intakes	64
Maine Towns	54	Out-of-State	38	TOTAL INTAKES	162

FLORENCE HOUSE WOMEN'S SHELTER DECEMBER 2013 INTAKE STATISTICS



**FLORENCE HOUSE
WOMEN'S SHELTER
DECEMBER 2013
INTAKE STATISTICS**

MAINE TOWN		OUT-OF-STATE		OUT-OF-COUNTRY	
Norridgewock	1	Massachusetts	1		
Scarborough	1				
				Out-of-Country	0
				Unknown	0
Maine Towns	2	Out-of-State	1	Portland Intakes	7
				TOTAL INTAKES	10

TOTAL NUMBER OF WOMEN SERVED (Unduplicated Clients) 51

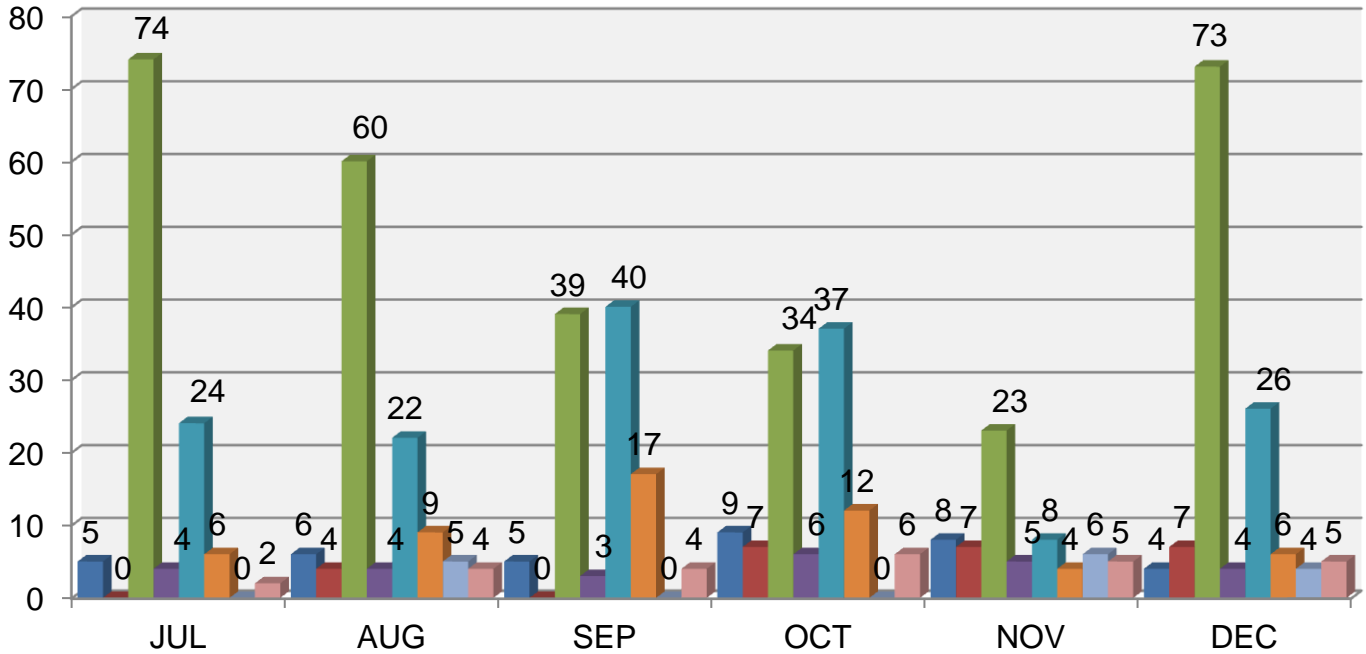
TOTAL NUMBER OF WOMEN PLACED IN HOUSING 6

TOTAL NUMBER OF WOMEN THAT RETURNED 1

***EXPERIENCING HOMELESSNESS FOR THE 1ST TIME 5**
 (*BASED ON SELF-REPORTING)

PORTLAND, CITY-WIDE
DECEMBER 2013
1ST TIME HOMELESSNESS STATISTICS
(BASED ON SELF-REPORTING)

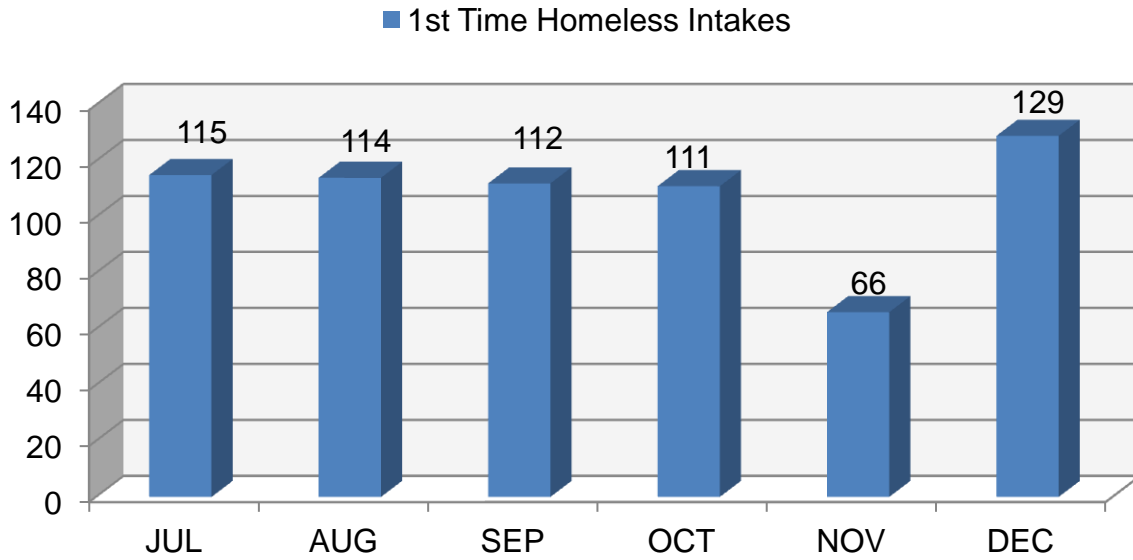
- Joe Kreisler
- Milestone
- Stepping Stones
- Family Crisis
- Oxford Street (Men)
- Womens Shelter
- Family Shelter
- Oxford Street (Women)



DECEMBER 2013
1ST TIME HOMELESSNESS STATISTICS % OF ALL INTAKES
(BASED ON SELF-REPORTING)

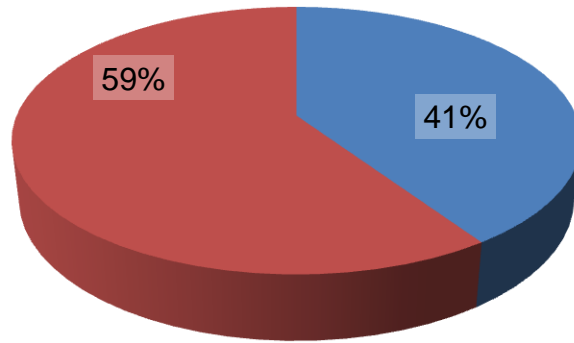
	1 st Time Homeless Intakes	% of Total First Time Homeless Intakes
Family Crisis	7	5%
Family Shelter	73	57%
Joe Kreisler	4	3%
Milestone	4	3%
Oxford Street (Men)	26	20%
Oxford Street (Women)	6	5%
Stepping Stones	4	3%
Women's Shelter	5	4%
TOTAL	129	

PORTLAND, CITY-WIDE
DECEMBER 2013
1st TIME HOMELESSNESS STATISTICS
(BASED ON SELF-REPORTING)



DECEMBER 2013
 Percentage of Intakes

■ 1st Time Homeless Intakes ■ All Other Intakes



Total Intakes: 318
1st Time Homelessness: 129